

FRANCESCO ZEN

PERSONAL DETAILS

Date of birth 26th October 1983
Current address Dublin 1
Availability April 21 2008, I will be available from this date

EDUCATION

Sep '03 ECDL - (European Computer driving Licence)
Mar '03 - Sep '03 I.RI.GEM. (Istituto Ricerca Gemmologica), Rosà (VI) Italy - certificate: CAD and 3D Design class
Years 1997-2002 I.P.S.I.A. (Istituto Professionale Industria e Artigianato) A. Scotton , Bassano del Grappa (VI) Italy - degree (3+2 years): technician for the Electrician Industries score 78% . Optional 3rd area qualification: PLC programmer

WORK EXPERIENCE

2001- present hardware/software technician
Sep '04 - Mar '08 **Outsourcer IT administrator** for a software house company. My main tasks was:

- Installations, configurations, fixing and patching of:
 - Servers (HP, IBM, Fujitsu Siemens, ...) with Windows 2000 and 2003 Server (R2 and not)
 - Non preconfigured servers (usually with SuperMicro m\b and Adaptec raid controller)
 - Desktop and Laptop PC (HP, Sony, Acer, Dell, Fujitsu Siemens, Asus, ...)
 - Thinclients and mobile devices
 - Routers, firewalls and switches (HP, 3com, D-link, Linksys, SMC, ...)
 - NAS and print servers
 - Other devices (tapes, scanners, printers, digital cameras, ...)
 - Raid Array: 0,1,0+1,5
- Backup and restoring policies
- User security policies
- Networking (wired and wireless) development and maintenance
- Remote assistance for our customers
- Research and development
- Helpdesk

Sep '03 - Jul '04 Civil services for the municipality of Loria: IT technician for the library
Jul '03 - Aug '03 I.RI.GEM. (Istituto Ricerca Gemmologica), Rosà (VI) Italy - 200 hours of practicum: pc maintenance and purchasing manager of computer devices
Summer '02 Electrician in a local company
Jun '01 "FIDES" impianti elettrici"- 20 days practicum, electrician

SKILLS

Hardware

- Assembling and upgrading of configurations, workstations and servers (preconfigured and not) with different hardware types.
- Knowledge of notebooks, thinclients and mobile devices
- Installations and configurations of hardware devices
- Excellent Understanding of LAN environments (wired and wireless)

Software

- Microsoft Windows Server 2000/2003 OS
- Microsoft OS (MS-DOS, Win 9x, NT, ME, 2000, XP and Vista)
- Excellent use of Microsoft shell command to create script files/tasks
- Client\Server autentications with appropriates policies
- Virtualization systems, expecially Vmware, VirtualPC, VirtualBOX
- Remote Connection tools: VNC, Microsoft RDP, tunnelling through SSL, SSH, PC Anywhere and Telnet
- Partitioning, backups and recovery tools (Symantec Ghost, Acronis True Image, etc..). Backup policies
- NOD32, AVG Enterprise, Symantec Corporate Antiviruses (also in LAN configurations)
- OpenOffice and Microsoft Office
- Browsers and mail client Internet Explorer, Opera, Mozilla Firefox, Microsoft Outlook, Outlook Express, Mozilla Thunderbird
- Linux OS Fedora, Ubuntu and Debian (in training phase)
- Autocad 2002, Mechanical Desktop, Architectural Desktop and 3D Studio Viz 4
- Kerio Mailserver

Prof. interests

Networking, Windows OS, Linux and open source solutions, virtualization systems, security and others

REFERENCES

Here you can found some of the companies that I worked when I was in Italy

www.bettersilver.it

www.chrysos.com

www.karizia.it

www.livior.it

www.zenasia.com

LANGUAGE ABILITIES

Italian

Mother tongue

English

Good English

OTHER INFORMATION

Hobbies

Computers and technology
Snowboarding, swimming and footing
Star Wars saga
Animation

I hereby declare that the above written particulars are true to the best of my knowledge and belief